



About AUL

American United Life Insurance Company® (AUL) is a diversified company offering 401(k) plans and other retirement plan products; individual, group and credit insurance; and annuities.

Headquartered in Indianapolis, AUL is licensed to sell in 49 states and the District of Columbia. AUL is the founding member of OneAmerica Financial Partners, Inc., and can trace its history back to 1877. As of Dec. 31, 2002, AUL had more than \$9.1 billion in assets.



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What Sets EAP Consultants, Inc. Apart

Established in 1989, EAP Consultants, Inc. is one of the largest, privately held companies focused exclusively on the delivery of employee assistance programs, serving over 350 organizations nationwide.

Our EAP utilization rates are typically 10 percent to 15 percent, which greatly exceed the industry average. The high usage is due to our Program's easy access, comprehensive services, extensive program promotion, hands-on account management, and maintenance of strict confidentiality.

We are dedicated to meeting the needs of our customers. Our customer surveys indicate nearly 100 percent client and organizational satisfaction with our services. In our most recent survey...

- 100 percent of client companies rated our services as good or excellent
- 98 percent of EAP participants rated our services as good or excellent
- Over 60 percent of workers stated they became more effective on the job as a result of using our EAP

CREATING TOMORROW'S ANSWERS *Group Alternatives*



Employee Assistance Program



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(inventory number)

AMERICAN UNITED LIFE INSURANCE COMPANY®



Encourage your employees to get help early, before there are more costly consequences.

EAP Consultants, Inc. (EAPC) offers one of the most cost-effective programs to ensure employee well-being both on and off the job, resulting in increased levels of job performance, profitability and success.

How an Employee Assistance Program (EAP) Can Benefit Your Company

Twenty percent of employees have personal problems at any given time. These employees are absent two to four times more and are 25 percent less productive.

Our EAP is a confidential program designed to help employees resolve their personal and workplace concerns, and to help employers resolve organizational and productivity issues. Each dollar invested in an EAP saves a company \$3.00 to \$16.00 due to higher productivity, decreased absenteeism and lower medical costs.

Our EAP Helps:

- Increase productivity
- Attract and retain employees
- Boost morale
- Enhance organizational health
- Prevent disability claims
- Balance work and personal life

Research shows that getting help for emotional issues also helps reduce medical problems — and medical costs. Up to half of all medical visits are due to conditions related to emotional problems. Our EAP encourages people to get help early, before there are more costly consequences.

Services included in our EAP

Services to Employees and Family Members

- 24 hour/7 day per week telephone access to mental health counselors.
- In-person counseling for all types of personal problems that can interfere with job performance and overall well-being.
- Legal consultation for a full range of legal concerns, as well as Simple Wills prepared at no cost. For services needed beyond the EAP, there is a 25 percent discount off the attorney's hourly rate.
- Financial and credit counseling.
- Online legal/financial library which makes available numerous articles and examples of common legal documents.
- Child care information and referrals for all types of child care, camps and schools.
- Elder care services to help employees assess elder care needs, locate resources and arrange referrals.

- Adoption services, including referrals to adoption agencies, adoption attorneys, support groups and post-adoption counseling.
- Academic services which include referrals to tutors, customized profiles for K through college, and college planning guidebooks.
- Pet care services, including customized lists of veterinarians, kennels, sitters, groomers, walkers, breeders and publications.
- Web-based, interactive programs that address wellness, mental health, personal development, substance abuse, work/life, workplace and other relevant issues.
- Online smoking cessation programs.
- 24 Hour Nurse HelpLine.
- Trainings tailored to meet your organization's needs.
- On-going promotion of the EAP through print materials as well as web-based and on-site employee orientations.

Services to Supervisors and Managers

- Expert consultation to assist the company with employees who are having job performance, attendance or conduct problems.
- Monitoring of employee's progress in the EAP and treatment for up to two years when employees are referred by management for job performance or substance abuse problems.
- Consultation on organizational issues.
- Supervisory education including live and web based training, monthly newsletters and guidebooks.
- Coaching services designed to foster professional growth.
- Critical incident response with immediate help for traumatic events affecting the workplace.
- Drug-free workplace programs.